

Terms and Conditions – PREZI SHIPS JA

1. Acceptance of Terms

By using the services of Prezi Ships Ja, our customers agree to be bound by these Terms and Conditions. No agent, employee, or representative may alter these terms unless authorized in writing by Prezi Ships Ja.

Scope of Service

Prezi Ships Ja provides courier services for customers. Prezi Ships Ja acts as an independent contractor and not as a common carrier and Prezi Ships Ja reserves the right to refuse carriage of certain goods at its sole discretion.

Customer Obligations

All customers are responsible for providing accurate information, including names, addresses, invoices, and customs documentation. Prezi Ships Ja warrants that goods will be properly packed, labelled, and fit for transport. Prezi Ships Ja will not tender prohibited or restricted items (e.g., illegal substances, explosives, live animals, counterfeit goods).

Prohibited & Restricted Items

Prezi Ships Ja does not accept shipments containing:

- Toy guns, pepper spray, any form of weapons inclusive of swords, guns, ammunition, radar detectors, unprocessed meats, live animals, firecrackers, explosives, lighters and matches, camouflage, cash, Perishable goods, etc.

Rates & Payment

- All charges must be paid in full before packages are released.
- Rates are subject to change with 2 weeks' notice due to fuel surcharges, customs duties, or third-party costs.
- Unpaid invoices may result in suspension of services or withholding of goods.
- Packages that fail to properly add customer's code when ordering items can be delayed up to 14 business days & more depending on the processing time for clearance of unknown packages at warehouses.

Delivery & Liability

- Delivery dates are estimated 4x per week; 3x by Air & 1x by sea and delays may occur due to weather, customs, strikes, or events beyond the Company's control.
- Liability for loss or damage in the case of:

Prezi Ships Ja will **NOT BE RESPONSIBLE FOR THE LOSS, THEFT, OR DAMAGE OF GOODS** while in transit to international warehouse. All goods are transported at the **OWNER'S RISK** before reaching international warehouse. Prezi Ships Ja will **NOT BE RESPONSIBLE** for delays caused by weather, customs, strikes, accidents, or other factors outside of the company's control.

Customs Clearance

- For international shipments, the company will be responsible for providing all customs documentation and the Company may act as an agent for customs clearance but does not accept liability for fines, seizures, or delays caused by incorrect declarations.

Data Privacy

All Customers' information will be collected and used only for shipping, billing, and regulatory compliance and Prezi Ship Ja will not share personal data with unauthorized third parties.

Termination of Service

Prezi Ships Ja reserves the right to suspend or terminate services if the customer violates these terms or provides false or misleading information.

Acknowledgment

By using Prezi Ships Ja services, the customer acknowledges and accepts that the company is **NOT RESPONSIBLE FOR THE LOSS OR DAMAGE OF GOODS**, unless otherwise agreed in writing and loss or damage of goods were in transit from international warehouse to local warehouse or from local warehouse to customer.